Flextv
IN-HOME TELEVISION APP

Sign-Up Quick Guide

To sign up for Flextv service, follow these six easy steps.

Step 1 Confirm availability and sign up:
1-800-788-0363 or visit flextv.ca

Step 2 Choose your preferred plan Essentials or Premium.

Step 3 Receive the Flextv Account Activation Email with your Account Token
(Please check your Spam folder if it doesn't appear in a timely manner)

Step 4 Download the Vianet Flextv App on your Android / Amazon devices.
If your using Apple IOS device, download the Cordless Cable App.
If using a computer browser skip to Step 5.
(Flextv Set-Top boxes come pre-configured and don't require Account Token or count towards device limit)

Step 5
- **A:** Open the downloaded App or open app.flextv.ca in your browser
- **B:** Select your language preference
- **C:** Enter the Account Token from your Account Activation Email
- **D:** Name your device

Step 6 Repeat STEP 4 and 5 as needed across all devices (up to a maximum of 5)

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Flextv Registration

IN-HOME TELEVISION APP

The Vianet Flextv In-Home Television App can be downloaded directly from Google Play, the Apple App Store, Amazon App Store, and select smart TVs. It can also be watched directly from most browsers, including Chrome, Firefox, Opera, and others. As well, Vianet offers a simple Flextv Set-Top Box that all you need to do is plug in, connect and enjoy.

To use out Vianet Flextv In-Home Television App, you must first register it for each device that you plan to use it on. Doing so involves going through a few easy and quick steps which may be presented slightly different depending on device.

Step 1

First, you need to download Vianet Flextv App on your smartphone, smart TV, Amazon Firestick, or other compatible device.

For Apple IOS devices download the Cordless Cable App.

Alternatively, if you prefer to use Flextv in your internet browser of choice, please visit https://app.flextv.ca.

If you are using a Flextv Set-Top Box, plugin, connect to the internet and enjoy! (See page 14 for detailed instructions)

Supported App Stores

GET IT ON Google Play

Google Play Store
https://play.google.com/store/apps/details?id=com.vianet.FlexTV&pli=1

Download on the App Store

Apple App Store (IOS devices uses the Cordless Cable app)
https://apps.apple.com/ca/app/cordless-cable/id1341478033

available at amazon appstore

Amazon Fire Stick
https://www.amazon.ca/Built-Write-Solutions-Inc-Flextv/dp/B0CGBLYW2Q/ref=sr_1_1?crid=2CED16EB319VA&keywords=Vianet+Flextv&qid=1707856467&s=mobile-apps&sprefix=vianet+flextv%2Cmobile-apps%2C89&sr=1-1

Note: *An account can have up to FIVE devices registered at a time. You may swap each registered device once per month.*

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Step 2

Once you have downloaded and installed your application, or have visited the supplied URL, you will be prompted to enter in some information.

Depending on the application (*see screenshots on the following page*), you may be asked to enter this information in steps or all at once:

- Choose your preferred app language. Currently available languages include ENGLISH, FRENCH and SPANISH.

- Enter the Account Token that was provided to you in your Account Activation Email during signup into the available text field.

  You can also find your Account Token in the Setting Option (⚙) of any previously Registered Device.

- Choose a name for your device. This will help you differentiate one device from another, for example “Sarah’s iPad” and “Basement Firestick”.

Step 3

Once the needed information has been supplied, you are done and your device is ready to start accessing Flextv.

You may need to refresh the webpage or reload the app if you are not immediately brought to the home screen .

Have questions or having trouble? Get in touch!

Our friendly staff are ready to help you get your Flextv up and running.

1-800-788-0363

Live Help @ vianet.ca

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Example Registration Screenshots

fire tv stick

Fire TV Stick 4K Registration

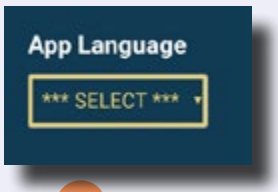
Android Device Registration

Step 1 Language Select

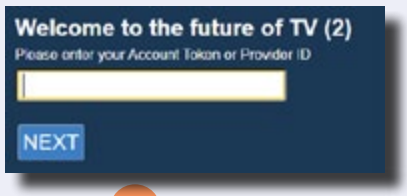
Step 2 Enter Account Token

Step 3 Device Name Entry

Apple IOS Device Registration on the Cordless Cable App



Step 1 Language Select



Step 2 Enter Account Token

Step 3 Device Name Entry

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