

vianet

FIBRE TECHNICIAN

JOB PROFILE



Fibre Technicians

A Fiber Technician is a professional who is responsible for installing and maintaining fiber optic networks for internet service providers (ISPs) and telecommunications companies. This involves running and splicing fiber optic cables, testing and troubleshooting connections, and ensuring the smooth functioning of the network.

Fiber technicians have a strong understanding of telecommunications technology and experience in installing, terminating, and testing fiber optic cables. They must also be physically fit, able to work at heights and in confined spaces, and have good problem-solving and communication skills.

POSITION RESPONSIBILITIES:

- Representing Vianet in a positive and professional manner in the field.
- Driving a company vehicle to make service calls to a variety of customer sites including residential and business.
- Servicing & installing fibre on days, afternoons, evenings and weekend shifts as needed.
- Performing all installation functions associated with the addition, modification and removal of all technology equipment, hardware, testing, drilling and running cabling.
- Performing extensive ladder work and bucket truck work.
- Assessing and troubleshooting equipment.
- Establishing and maintaining relationships with customers.
- Working safely at all times while carrying out duties in the field.
- Performing occasional out of town and overnight work as required.



EXPERIENCE / KNOWLEDGE REQUIRED:

- Previous telecom and/or experience in other technical related fields.
- Post-secondary education in a related field is preferred.
- A valid Ontario driver's license and clean driver's abstract.
- Strong computer skills and technology savvy.
- Safety conscience - working safely with an awareness and alertness of preventing danger.
- Comfortable working safely at heights, performing ladder, bucket truck and roof top work.
- Safety Certifications: Working at Heights, Fall Arrest, Ladder & Bucket Training, WHMIS, First Aid & CPR. (Vianet will provide safety training)
- An upbeat attitude with a positive approach to customer service.
- Regular time & attendance is an essential job function.
- Strong communication skills both verbal and written.
- Good people skills with the ability to build relationships.
- Well organized with good time management skills.
- Team player with the ability to work well with others.
- Positive attitude and good work ethics.
- Excellent customer service, trouble shooting abilities and problem solving skills.
- Ability to work independently and efficiently with minimal supervision.

HOURS OF WORK:

- Days, afternoons, evenings and weekend shifts.



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WIRELESS TECHNICIAN

JOB PROFILE



Wireless Technicians

A Wireless Tower Technician is a professional who is responsible for installing, maintaining, and repairing wireless communication towers for internet service providers (ISPs) and telecommunications companies. This involves climbing towers, installing and replacing antennas, running and terminating cables, and performing routine maintenance to ensure the proper functioning of the network.

Wireless tower technicians have a strong understanding of wireless communication technology and experience in installing and maintaining antenna systems. They must also be physically fit, able to work at heights, and have good problem-solving and communication skills.

POSITION RESPONSIBILITIES:

- Representing Vianet in a positive and professional manner in the field.
- Driving a company vehicle to make service calls to a variety of customer sites including residential and business.
- Servicing & installing on days, afternoons, evenings & weekend shifts as needed.
- Performing all installation functions associated with running wireless to the home and business including the addition, modification and removal of all technology equipment, hardware, testing, drilling and cabling.
- Performing extensive roof top, ladder work, bucket truck work and working at heights.
- Assessing and troubleshooting equipment.
- Establishing and maintaining relationships with customers



EXPERIENCE / KNOWLEDGE REQUIRED:

- Previous telecom and/or experience in other technical related fields.
- Post-secondary education in a related field is preferred.
- A valid Ontario driver's license and clean driver's abstract.
- Strong computer skills and technology savvy.
- Safety conscience – working safely with an awareness and alertness of preventing danger.
- Comfortable working safely at heights, performing ladder, bucket truck and roof top work.
- Safety Certifications: Working at Heights, Fall Arrest, Ladder & Bucket Training, WHMIS, First Aid & CPR. (Vianet will provide safety training)
- An upbeat attitude with a positive approach to customer service.
- Regular time & attendance is an essential job function.
- Strong communication skills both verbal and written.
- Good people skills with the ability to build relationships.
- Well organized with good time management skills.
- Team player with a positive attitude and good work ethic.
- Excellent customer service, trouble shooting abilities and problem-solving skills.
- Ability to work independently and efficiently with minimal supervision.
- Occasional out of town and overnight work is required.

HOURS OF WORK:

- Days, afternoons, evenings and weekend shifts.

