



Wireless Enrolment Form – Sault Ste. Marie Residential

Customer Profile Information

Customer or Company Name:			Phone #:	Fax #:
Physical Street Address:	Suite/Apt:	City:	Province: ON	Postal Code:
Primary Site Contact Name:	Daytime Phone #:	Ext:	Email Address:	

Comments

Multi Tenant Service Details | General Information

If you **rent** your home, apartment or suite please fill in this section. If you **own** your home you need not fill in this section.

Landlord Name:	Landlord Phone Number:
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Computer and Network Setup

An Ethernet/Network Card is required to run this wireless service. Do you currently have an Ethernet/Network Card? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	Do you currently have a router installed or a home or office Network setup? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
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Service Plans

Description	Data Traffic - Included per Month (GB)	Wireless Access Link Speed	One Time Installation Cost	Monthly Service Fee
Residential	No Cap at this time	1.5 Mbps downstream, 500Kbps upstream	\$149.95 + GST/PST	\$49.95 + GST

1. Subject to Conditions of Service and Use.
2. Maximum Speed limited by distance from base station and signal strength.
3. Data Transfer Cap subject to change at any time to maintain fair use for all users.

Conditions of Service and Use

This order form constitutes an order of service ("Order") by Vianet Internet Solutions. By signing the order form, you confirm the information you have provided to Vianet Internet Solutions is true to the best of your knowledge and that you are 18 years of age or older. The installation includes running an outdoor CAT 5 cable from radio equipment mounted on the outside of the building to a point of demarcation inside the building. Any internal CAT 5 runs from the point of demarcation to computer equipment will be the responsibility of the client. Install price based on a Standard Install. Additional install charges may apply if install is Non-Standard. Additional charges will be quoted prior to implementation of equipment. The external radio equipment will remain the property of Vianet and shall be returned to Vianet upon cancellation or suspension of service. Client will be billed \$500 should the external radio equipment not be returned. Minimum residential reconnect fee of \$75.00.

Cancellation Policy: Cancellations are processed at the end of each month. Vianet requires a minimum of 10 days notice for cancellation of all residential services. Services on contract may require 30 days notice, so review your contract for the cancellation policy. Please be advised that all rental equipment, including power supplies, cables and filters, must be returned within 5 days of the cancellation date in full working condition and free of damage. Rental equipment should be shipped to, or dropped off at any Vianet office. Please contact us at 1-800-788-0363 ext. 7208 for more information about return shipping of rental equipment. Charges for unreturned or damaged equipment will be applied to accounts within the next billing cycle.

You agree to pay in full the monthly price of your service as well as a one-time installation fee of \$149.95 plus applicable taxes. You agree to be bound to the billing policies as stated on www.vianet.ca

Monthly Payment Options

<input type="checkbox"/> Direct Bank Withdrawal – Attach VOID Cheque	
<input type="checkbox"/> Automatic Monthly Credit Card Billing	Card Type: <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> AmEx
Card Number: _____	Expiry Date: _____ / _____ (Month / Year)
Cardholder Name: _____	

Customer Authorization | Vianet Account Information

By Signing below you agree to the Conditions of Service and Use as stated above.		
Customer Signature	Date:	Account ID:

CONTACT US: **Vianet Internet Solutions**
 421 Bay St. Suite 201 PH: 705-251-9996
 Sault Ste. Marie, ON P6A 1X3 FAX: 705-256-2578